

A G E N D A
Commission on Service Innovation
Second Meeting

Thursday, August 19 – 9:30 a.m. to 3:00 p.m.
Association of Minnesota Counties Building
125 Charles Avenue
St. Paul, MN 55103-2108

**Objective: Reach agreement on specific ideas for the Commission to pursue.
Establish advisory work groups.**

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| 9:30 a.m. | Welcome; Recap of First Meeting & Adoption of Minutes; Overview of Agenda
– <i>Gopal Khanna</i> |
| 9:45 a.m. | Key Themes / Final Report
– <i>Gopal Khanna / All</i> |
| 10:15 a.m. | Identifying Specific Topics and Ideas for the Commission's Work
– <i>Dr. Jerry Mechling / All</i>

A. Enhancing Public Involvement and Input as the Public Uses State and Local Government Services and Public Schools

B. A Transition Plan and Governance Structure that will Facilitate High-Quality Innovation and Change in the Future

C. Centralized and Shared Services |
| 12:15 p.m. | Lunch Break |
| 1:00 p.m. | <i>Continue</i> – Identifying Specific Topics and Ideas for the Commission's Work
– <i>Dr. Jerry Mechling / All</i> |
| 2:00 p.m. | Establishing Advisory Workgroups & Assignments
– <i>Gopal Khanna / All</i> |
| 2:25 p.m. | Roadmap & Meeting Schedule
– <i>Gopal Khanna / All</i> |

2:40 p.m. Open Meetings and Social Media Opportunities
 – *Staff / All*

2:55 p.m. Next Meeting Agenda Ideas
 – *Gopal Khanna / All*

3:00 p.m. Adjourn