

AGENDA

Commission on Service Innovation

Sixth Meeting

Thursday, December 9 – 9:30 a.m. to 2:00 p.m.

Blazing Star Room, Ground Floor, Centennial Office Building

658 Cedar Street, St. Paul, MN

Objective: Finalize recommendations and report. Plan roll out.

- 9:30 a.m. Welcome; Recap of Fifth Meeting & Adoption of Minutes; Overview of Agenda
– *Gopal Khanna, All*
- 9:50 a.m. Member Discussion of Second Report Draft
– *Stacy Becker, All*
- A. Recommendations 8, 9, and 10
- B. All Other Recommendations and Sections
- C. Layout
- 11:00 p.m. Member Discussion and Decisions on Changes to Report
– *Stacy Becker, All*
- 12:00 p.m. Final Adoption of Report
– *Gopal Khanna, All*
- 12:30 p.m. Lunch Break – Cafeteria
- 1:15 p.m. Communications Plan and Roll Out
– *Gopal Khanna, Staff, All*
- 2:00 p.m. Adjourn