

A G E N D A

Commission on Service Innovation

Fifth Meeting

Thursday, November 18 – 9:30 a.m. to 3:00 p.m.
Blazing Star Room, Ground Floor, Centennial Office Building
658 Cedar Street, St. Paul, MN

**Objective: Review preliminary draft report and refine content
and recommendations.**

- 9:30 a.m. Welcome; Recap of Fourth Meeting & Adoption of Minutes; Overview of Agenda
– *Gopal Khanna, All*
- 9:50 a.m. Advisory Work Group Breakout Sessions: Review Relevant Report Sections and Develop Advice on Changing Report
– *Stacy Becker, All*
- 11:00 a.m. Advisory Work Groups Explain Advice on Changing Report
– *Stacy Becker, All*
- 12:15 p.m. Lunch Break – Cafeteria
- 1:00 p.m. Updates
– *Staff, All*
- 1:15 p.m. Member Discussion and Decisions on Changes to Report
– *Stacy Becker, All*
- 2:55 p.m. Next Meeting Agenda Ideas
– *Gopal Khanna, All*
- 3:00 p.m. Adjourn